



# BOIL WATER NOTICE

## AND WATER SERVICE INTERRUPTION

### MISSEZULA LAKE WATER SYSTEM USERS

June 12, 2024

Please be advised the Regional District of Okanagan-Similkameen has issued a **Boil Water Notice** effective immediately for the entire Missezula Lake water system. This notice is in response to a loss of system pressure caused by an electrical issue from last night's power outages. Crews are currently working on restoring water service. This **Boil Water Notice** will remain in effect until further notice.

#### **Precautionary Instructions**

Residents are advised to boil water for all drinking, brushing teeth, food preparation/cooking purposes and ice making. Water should be brought to a full boil and allowed to boil for at least 1 minute.

Residents may also observe some discoloration or sediment in the water upon restoration of service. If you experience dirty water, simply run your cold water taps only and/or garden hose until the water runs clear. Before laundering clothing, please check the water quality to minimize staining and discoloration.

The RDOS is also reminding all business owners/operators (bed and breakfasts), landlords and public facilities operators that it is the responsibility of said establishments to notify their customers of the **Boil Water Notice**.

For further information, please contact the Utilities Department at 250-490-4135, or toll free at 1-877-610-3737. **For after-hours water emergencies call Regional Dispatch at 250-490-4141.**

Thank you for your cooperation.

*The RDOS has partnered with **Voyent Alert!** to provide notifications and alerts throughout the region.*

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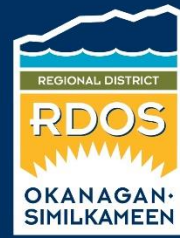
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(to update your location and notification preferences)

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# VOYENT ALERT!

## RDOS INFORMATIONAL AND EMERGENCY NOTIFICATION SYSTEM

### 1 Manage your account

Log in online with the email or phone number you registered with or you're currently receiving alerts on.  
Enter the 4-digit verification code.  
OR access the app (no need to log in)

1

### 2 My Locations

The locations you will receive Alert Notifications for.  
Add as many locations as you need.  
Ensure your map pin locations are correct to receive notifications relevant to you.

2

### 3 My Contacts

The contacts (app, text, email, or phone call) where you will receive notifications.  
Add or delete contact methods.  
Choose topics or notification types you wish to receive on each contact method.

3

### 4 My Topics

Once registered, you're automatically signed up for all informational and emergency notifications.  
Subscribe or unsubscribe to any topic.  
\*You cannot unsubscribe to EMERGENCY notifications.

4

### 5 My Profile

Provide your first and last name (optional).

5

### 6 Notifications

View active and recently ended notifications.

6

**NEED HELP?**

Visit the community portal on [vozent-alert.com](https://vozent-alert.com)

Call Voyent Alert! support: 1-877-263-3822

Contact RDOS Communications: 250-490-4148 or email [communications@rdos.bc.ca](mailto:communications@rdos.bc.ca)

RDOS Utilities  
June 12, 2024