

# Volunteer Evacuee Representative Emergency Support Services



Emergency Support Services (ESS) is a provincial program delivered by Local Authorities and First Nations. The Regional District of Okanagan-Similkameen (RDOS) Steering Committee supports the regional ESS teams by meeting monthly to discuss ESS services across the region.

Together we train and develop plans to support evacuees who are forced from their homes by fire, floods or other emergencies. Evacuees receive ESS for up to 72 hours.

## Volunteers in the program:

- coordinate the provision of food, clothing, lodging, emotional support, pet care, and transportation to evacuees.
- identify locations for reception centers and group lodging and work with local businesses and service agencies, and government agencies to provide these services.
- provide information about the crisis and find and coordinate other volunteers as well as support family reunification.

The role of the Volunteer Evacuee Representative is to provide perspective on the decisions and processes made by the committee to ensure decisions are made central to the evacuee and their needs.

### **Volunteer Commitment:**

- attend ESSD Meetings which are held once a month and last 2-3 hours depending on the content.
- Provide feedback from the evacuee perspective: e.g. reception center set up and flow, readability of signage and verbiage appropriate to the evacuee, development of survey questions, integration of the online registration tool.

Depending on your interests, you may choose to become a more active member of the committee and take on projects. What the ESSD Steering Committee would like is your opinion from the perspective of the evacuee.

### Qualifications and Skill Set:

- You must have been evacuated from your home due to fire, flood or other natural disaster within the past 12 months.
- You must have been supported by Emergency Support Services.
- You must be able to provide correspondence by email and phone.
- You must be comfortable using online communication platforms such as Zoom, WebEx, or Skype.

#### Term:

• 1 calendar year (potentially to be extended depending on the individual and the ESSD Steering committee).

## Compensation:

- There is no monetary compensation for this role.
- Travel, Meals and Accommodations is provided when approved by the Emergency Program Coordinator in alignment with the provincial ESS EMBC rates.

Qualified individuals are invited to submit their PDF letter of interest quoting **Competition No. 21-V1** by **4:00 pm**, **Friday**, **January 22**, **2021**, to:

Emergency Program Coordinator Regional District of Okanagan-Similkameen 101 Martin Street, Penticton, BC V2A 5J9 Tel: (250) 492-0237 Fax: (250) 492-0063

Email: <a href="mailto:ess@rdos.bc.ca">ess@rdos.bc.ca</a>

We thank all applicants for their interest, however, only those candidates selected for further consideration will be contacted.