

Olalla Water System

2020 Annual Water Quality Report

Regional District of Okanagan - Similkameen Public Works

Water Quality Monitoring



In 2020 a total of **27** water samples were drawn from the Olalla well along with **27** samples from dedicated sample locations throughout the distribution system. Every two weeks, samples from the source well and distribution system are taken and analyzed by an accredited laboratory for Total Coliforms and *Escherichia coli* bacteria.

All samples drawn in 2020 had no detections for Total Coliforms or *E.coli*.

In addition to the bacteriological samples, field tests were conducted for temperature, pH, conductivity and turbidity.

Water System Notices

- No *Water Quality Advisories* or *Boil Water Notices* were issued in 2020 for the Olalla



Plans for 2021

- Replacement of the aging pumping header in the Well Pump Station with a new stainless header.
- Installation of a variable frequency drive (VFD) to provide for more efficient and flexible operation of the system.
- Upgrade the Supervisory Control and Data Acquisition (SCADA) system. This will include network upgrades and new software.
- Continue with pipe replacement in the distribution system.



IHA's Role

The Interior Health Authority's team of drinking water officers are responsible for providing the oversight to ensure compliance and drinking water safety. The IHA is responsible for issuing Permits to Operate to drinking water systems. IHA has four levels of water notifications.

WATER QUALITY ADVISORY (WQA)

There is some level of risk associated with consuming the water, but a boil water notice is not needed. The risk is elevated for people with weakened immune systems.

BOIL WATER NOTICE (BWN)

There are organisms in the water that can make you sick. To safely consume the water, you must bring it to a rolling boil for at least 60 seconds, or use a safe alternate source of water.

DO NOT CONSUME (DNC)

There are harmful chemicals or other bad things in the water that can make you sick if you consume (swallow) it. You cannot make the water safe by boiling it. You can bath, shower, and water plants and gardens with the water.

DO NOT USE WATER (DNU)

There are known microbial, chemical, or radiological contaminants in the water and that any contact with the water, with the skin, lungs, or eyes can be dangerous. Do not turn on your tap for any reason and do not use your water. You CANNOT make the water safe by boiling it.

Standards for Potable Water

The *British Columbia Drinking Water Protection Act (DWPA)* and supporting Regulation along with the *Federal Guidelines for Canadian Drinking Water Quality (GCDWQ)* define parameters for potable water in BC. These include Aesthetic Objectives (AO) and Maximum Allowable Concentrations (MAC) for numerous water quality parameters.



Certified Water Operators

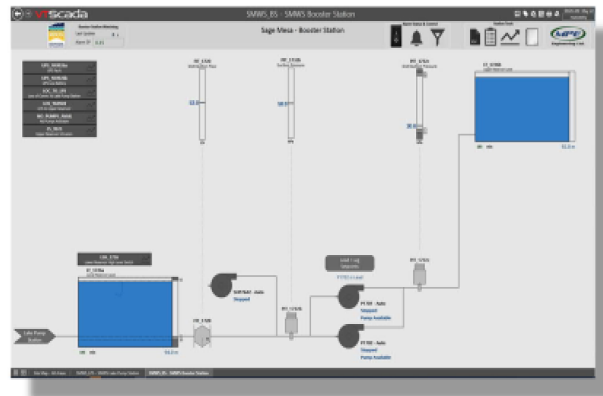
The British Columbia *Environmental Operators Certification Program (BC EOCP)* is responsible for the classification of water systems in BC. The EOCP is also responsible for certification of all water system Operators.

All RDOS Operators are certified through the *BC EOCP*. Operators may hold certification in the disciplines of Water Distribution and/or Water Treatment with 4 levels of certification achievable within each discipline.

Annually, RDOS Operators attend courses and seminars and complete online training required to maintain and augment their levels of certification.

The Role of SCADA Systems in Water Supply

A SCADA system is an integral part of a modern water system. It is comprised of sensors, programmable controllers, communications and network devices installed at pump stations and treatment facilities. The SCADA system controls equipment such as pumps and monitors system operations while storing important data such as intake turbidity levels, pumping flow rates, and storage reservoir levels. The system also provides for efficiencies in operation and the response to system failures. This is achieved by the ability to monitor and view the system remotely through a software package along with the generation of alarms that will notify the system Operators when there is a problem or failure within a system.



A Typical SCADA Screen Display

In 2019 the RDOS had a consultant develop a SCADA Master Plan for all RDOS water systems. This plan will assist with upgrades to the existing SCADA network along with providing a detailed plan on how to move

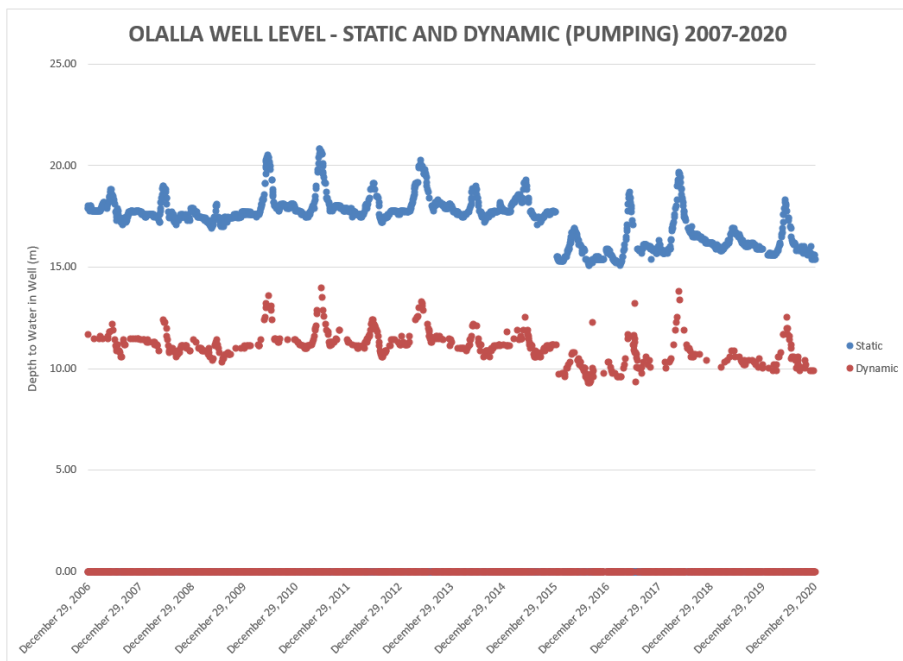
Potable Water – Olalla Well

A variety of testing is carried out in the water system on a bi-weekly and annual basis. Annually the RDOS submits a sample of the untreated well water to an accredited lab for full comprehensive potable water testing. This comprehensive test includes physical parameters (e.g. color, turbidity, temperature, ultraviolet transmittance), chemical parameters (e.g. hardness, total metals and nutrients) and bacteriological quality. Changes in these parameters may result in the need for water notifications for customers (i.e. Boil Water Notice or Water Quality Advisory) or the requirement for treatment processes to be implemented. In 2020, all of the tested parameters met the applicable potable water standards. These parameters are also trended annually and in 2020 there were no significant changes in any parameters.



Olalla Well Level Monitoring

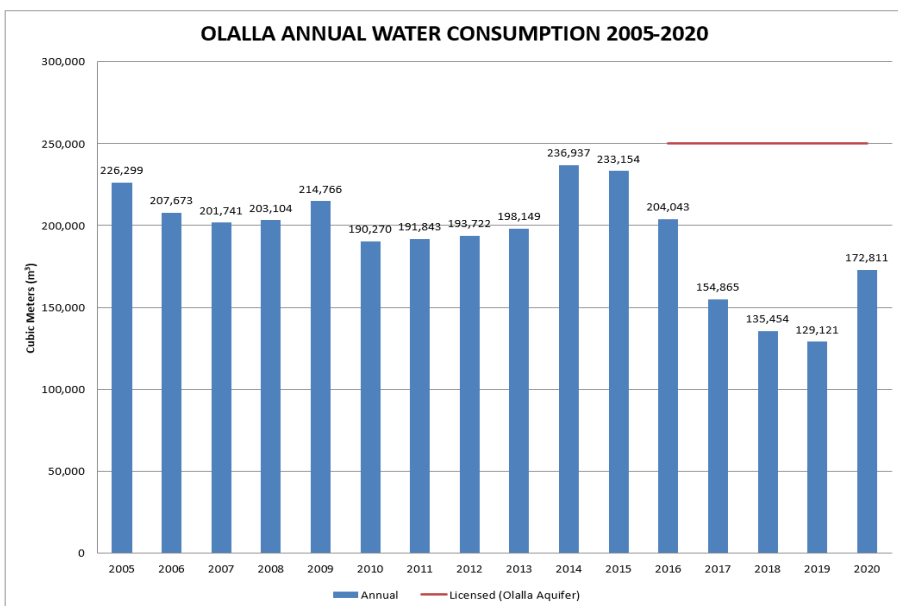
The RDOS monitors the Olalla well level on an ongoing basis through the SCADA (Supervisory Control and Data Acquisition) System. The Olalla well level has been consistent over the last past ten years.



Olalla Well Level Trend for 2007 to 2020

Olalla Water Usage

A total of 172,811 cubic meters of water was pumped from the Olalla well in 2020, up from 129,121 cubic meters in 2019. This may be attributed to an undiscovered leak that has developed in the distribution system.



Annual Water Consumption 2005-2020

BC Groundwater Protection Regulation

The Ground Water Protection Regulation (GWPR) falls under the *British Columbia Water Sustainability Act*. The GWPR sets standards for the construction, maintenance and deactivation and decommissioning of wells in BC. The GWPR also requires well drillers and pump installers be registered to work in BC.

Well Level Monitoring

Well level monitoring is one important aspect in determining the “health” of an aquifer. From a water supplier’s perspective, the water level in an aquifer is very important. If the aquifer level drops too much the well may not be able to provide water to the system. The interactions between surface water and groundwater are continually being better understood. For example an increase in the pumping rate of a well can affect the flow in a nearby creek just as the removal of water from a stream for irrigation could affect the level in a nearby aquifer. Such interactions can add to the complexity of recharge of water to an aquifer. Recharge can occur quickly or could take a number of years to observe a change in aquifer levels.

Provincial Drought Levels vs. Water Restrictions

It can be confusing when Provincial Drought Levels are circulated in the media and appear to contradict local Water Restriction Stages. They are two different rating systems.

Provincial Drought Levels are based on 'environmental flow needs' in creeks and rivers. BC River's Forecast Centre monitor volumes of water and water levels in order to insure water levels are adequate to support fish as they move through their life cycle. Fish are indicators of the overall health of the creek ecosystem, especially in times of increasing water scarcity during a drought. The Province developed a system to rate Drought Levels, and the response actions required at each incremental stage.

Regional Water (sprinkling) Restrictions relate to the capacity of each individual water system to provide potable water to users. Restrictions are required in times of heavy use or water scarcity (drought) and may not be at the same stage for all water systems.

The RDOS's *Regional Water Use Regulation Bylaw* and *Regional Water Conservation Strategy* are used to regulate the water use within the nine water systems that the RDOS owns/operates.

Restrictions begin at *Stage Normal* which represents normal (average) conditions for a local area and are in effect year round unless a higher stage (Stages 1 to 4) are in effect.



Water Conservation Coming in the mail....look for it

New for 2021

WATER USE REGULATIONS
in all RDOS water systems
year round unless notified

Hand held garden hose
up to Stage 2 any day, anytime

NO watering on Mondays

STAGE NORMAL
WATERING SCHEDULE:

EVEN TUE THU SAT
numbered civic address 6-10am & 6-10pm

AUTOMATIC
residential irrigation:
12:01am to 6am on your watering day

ODD WED FRI SUN
numbered civic address 6-10am & 6-10pm

4 x 6 Magnet

These handy little reminders will be provided to all property owners in RDOS owned or operated water systems. The hanger can be attached to exterior hose bibs, and the magnets to any metal surface like fridges, filing cabinets, or metal garage doors. If your property is a rental, please insure they are delivered to tenants, and all outdoor irrigation is set to align with regulations.

MAKE WATER WORK FOR YOU

2 x 3 outdoor faucet (hose bib) hanger



For the complete Water Use Restriction Stages visit: [Water Restrictions](https://www.rdos.bc.ca/restrictions)
For more water wise tips visit : www.makewaterwork.ca

Water Quality Complaints

If you have a water quality complaint, concern, observe changes in your water or would like to request further information regarding any of the RDOS water systems please contact the following:

Public Works Department
RDOS Environmental Technologist
Toll Free: 1-877-610-3737
Phone: 250-490-4106
Email: info@rdos.bc.ca



Additional Resources

RDOS Water System Home Page
[Water Systems | RDOS](#)

Interior Health Authority Drinking Water Homepage
[Home \(interiorhealth.ca\)](#)

Federal Guidelines for Drinking Water Quality
[Water Quality - Reports and Publications - Canada.ca](#)

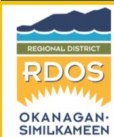
Water Connections

During regular business hours water related emergencies, questions regarding applications for water service and water service turn on/off requests can be directed to the following:

Public Works Department
Administrative Assistant
Toll Free: 1-877-610-3737
Phone: 250-490-4135
Email: info@rdos.bc.ca

Be Safe—Be Informed—Be Involved In Your Community

SIGN UP TO RECEIVE IMPORTANT RDOS WATER SYSTEM NOTIFICATIONS



To ensure the residents and property owners of the Regional District of Okanagan-Similkameen are safe, informed and up-to-date with community activities, the RDOS has implemented a mass communication service called CivicReady. This system allows the RDOS to communicate out routine and emergency messages through email, text and/or phone call.

To sign up and or learn more about CivicReady go to: www.rdos.bc.ca & look for the alarm button or sign up link on the right-hand side



Routine Notifications:

- Community Events
- Water & Sewer System Alerts
- Curbside Pick Up & Landfill Hours
- Regional Recreation
- Land Use Changes
- And More...

Emergency Notifications:

- EOC Updates
- Sandbag Pick-Up Locations
- ESS Locations
- Wildfire Updates
- Dangerous Animals in the Area

After-Hours Water Emergencies

For all after-hours water related emergencies please call:
Regional Dispatch
250-490-4141

Regional District of Okanagan-Similkameen
101 Martin St, Penticton,
BC V2A 5J9

T- 250.492.0237 TF- 1.877.610.3737

Web Site - www.rdos.bc.ca