



BOIL WATER NOTICE EXTENSION & WATER SYSTEM OUTAGE SUN VALLEY WATER SYSTEM USERS

November 9, 2023

In response to the FortisBC electrical outage planned for the early morning of November 10, 2023, the Regional District of Okanagan-Similkameen is extending the current **Boil Water Notice** to cover this subsequent outage. The RDOS initiated the process to rescind the Notice this week, however, upon receipt of notification of the subsequent planned outage from FortisBC, this process became unattainable.

The current *Boil Water Notice* will remain in effect until further notice.

FortisBC is anticipating the November 10, 2023, outage will occur from 12:30 am to 3:30 am, during which time there will be no water service to Sun Valley customers. Residents should prepare in advance to have water on hand during this disruption in service.

Because the Sun Valley water system is pressurized by the operation of pumps (not by an elevated water storage reservoir) with no backup electrical generator, any disruption in the service from the electrical utility will result in a water quality notification. This is due to the potential for backflow into the water system when there is a loss of system pressure that could result in contamination of the water system plus increases in turbidity from disruption of sediments in the distribution system during re-pressurization of the system.

Upon restoration of the water service, residents may observe some discoloration or sediment in the water. Please be aware that **temporary chlorination** of the system may also take place at this time. If you experience dirty water, simply run your cold water taps only and/or garden hose until the water runs clear. Until your water runs clear, minimizing the amount of hot water usage will limit the amount of sediments that could potentially settle out in your hot water tank. Residents may also wish to isolate their in-home treatment systems until turbidity has decreased to normal levels. In addition, residents should check the water quality before laundering clothing during this time, to minimize potential staining or discoloration.

Residents are reminded to use a safe alternate source of water for preparing baby formula for infants and young children due to the potential for elevated manganese levels.

Please boil water for all drinking, brushing teeth, food preparation/cooking purposes and ice making. Water should be brought to a full boil and allowed to boil for at least 1 minute.

The RDOS would also like to remind all business owners/operators (bed and breakfasts) and public facilities operators that it is the responsibility of these establishments to notify their customers of the Boil Water Notice.

For further information, please contact the Utilities Department at 250-490-4135 during regular business hours, Monday through Friday.

For after-hours water emergencies, please call Regional Dispatch at 250-490-4141.

Thank you for your cooperation.

November 9, 2023
RDOS Utilities Department