



# BOIL WATER NOTICE & WATER SYSTEM OUTAGE SUN VALLEY WATER SYSTEM USERS

October 31, 2023

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The Regional District of Okanagan-Similkameen (RDOS) will be issuing a second precautionary **Boil Water Notice** for the entire **Sun Valley water system** starting **Friday, November 3, 2023, at 8:00 am**. This is in response to FortisBC requiring a second power outage to complete additional upgrades to the power utility's infrastructure supplying the Sun Valley pump station. Fortis is anticipating the outage will only affect the Sun Valley Pump Station and will occur from 9:00 am to 2:00 pm, during which time there will be no water service to Sun Valley customers. Residents should prepare in advance to have water on hand during this disruption in service. After being implemented, the Boil Water Notice will be in effect until further notice, with an expected duration of approximately one week.

Upon restoration of the water service, residents may observe some discoloration or sediment in the water. Please be aware that **temporary chlorination** of the system may also take place at this time. If you experience dirty water, simply run your cold water taps only and/or garden hose until the water runs clear. Minimizing the amount of hot water usage will limit the amount of sediments that could potentially settle out in your hot water tank. Residents may also wish to isolate their in-home treatment systems until turbidity has decreased to normal levels. In addition, residents should check the water quality before laundering clothing during this time, to minimize potential staining or discoloration.

**Residents are reminded to use a safe alternate source of water for preparing baby formula for infants and young children due to the potential for elevated manganese levels.**

Please boil water for all drinking, brushing teeth, food preparation/cooking purposes and ice making. Water should be brought to a full boil and allowed to boil for at least one (1) minute.

The RDOS is also reminding business owners/operators (bed and breakfasts) and public facility operators that it is the responsibility of these establishments to notify their customers of the Boil Water Notice.

For further information, please contact the RDOS Utilities Department at 250-490-4106 or 250-490-4135 during regular business hours, Monday through Friday.

**For after-hours water emergencies, please call Regional Dispatch at 250-490-4141.**

Thank you for your cooperation.

October 31, 2023  
RDOS Utilities Department