



# BOIL WATER NOTICE & WATERMAIN FLUSHING SUN VALLEY WATER SYSTEM USERS

October 13, 2023

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The Regional District of Okanagan-Similkameen will be issuing a precautionary **Boil Water Notice** for the entire **Sun Valley water system** starting **Tuesday, October 17, 2023, at 9:00 am**. This is in response to a planned FortisBC power outage that is required to upgrade the power utilities infrastructure supplying the Sun Valley pump station. The Boil Water Notice will be in effect until further notice, after being implemented with an expected duration of approximately one week. The RDOS will be taking advantage of this planned notice to also conduct routine flushing of the water system. Flushing of the system will commence on Tuesday, October 17, upon restoration of the FortisBC electrical service (estimated time 1:00 pm) and continue on Wednesday, October 18.

Residents may observe some discoloration or sediment in the water. If you experience dirty water, simply run your cold water taps only and/or garden hose until the water runs clear. Minimizing the amount of hot water usage will limit the amount of sediments that could potentially set out in your hot water tank. Residents may also wish to isolate their in-home treatment systems until turbidity has decreased to normal levels. In addition, residents should check the water quality before laundering clothing during this time, to minimize potential staining or discoloration.

**Residents are reminded to use a safe alternate source of water for preparing baby formula for infants and young children due to the potential for elevated manganese levels.**

Please boil water for all drinking, brushing teeth, food preparation/cooking purposes and ice making. Water should be brought to a full boil and allowed to boil for at least 1 minute.

The RDOS would also like to remind all business owners/operators (bed and breakfasts) and public facilities operators that it is the responsibility of these establishments to notify their customers of the Boil Water Notice.

For further information, please contact the Utilities Department at 250-490-4106 or 250-490-4135 during regular business hours, Monday through Friday.

**For after-hours water emergencies, please call Regional Dispatch at 250-490-4141.**

Thank you for your cooperation.

October 13, 2023  
RDOS Utilities Department